

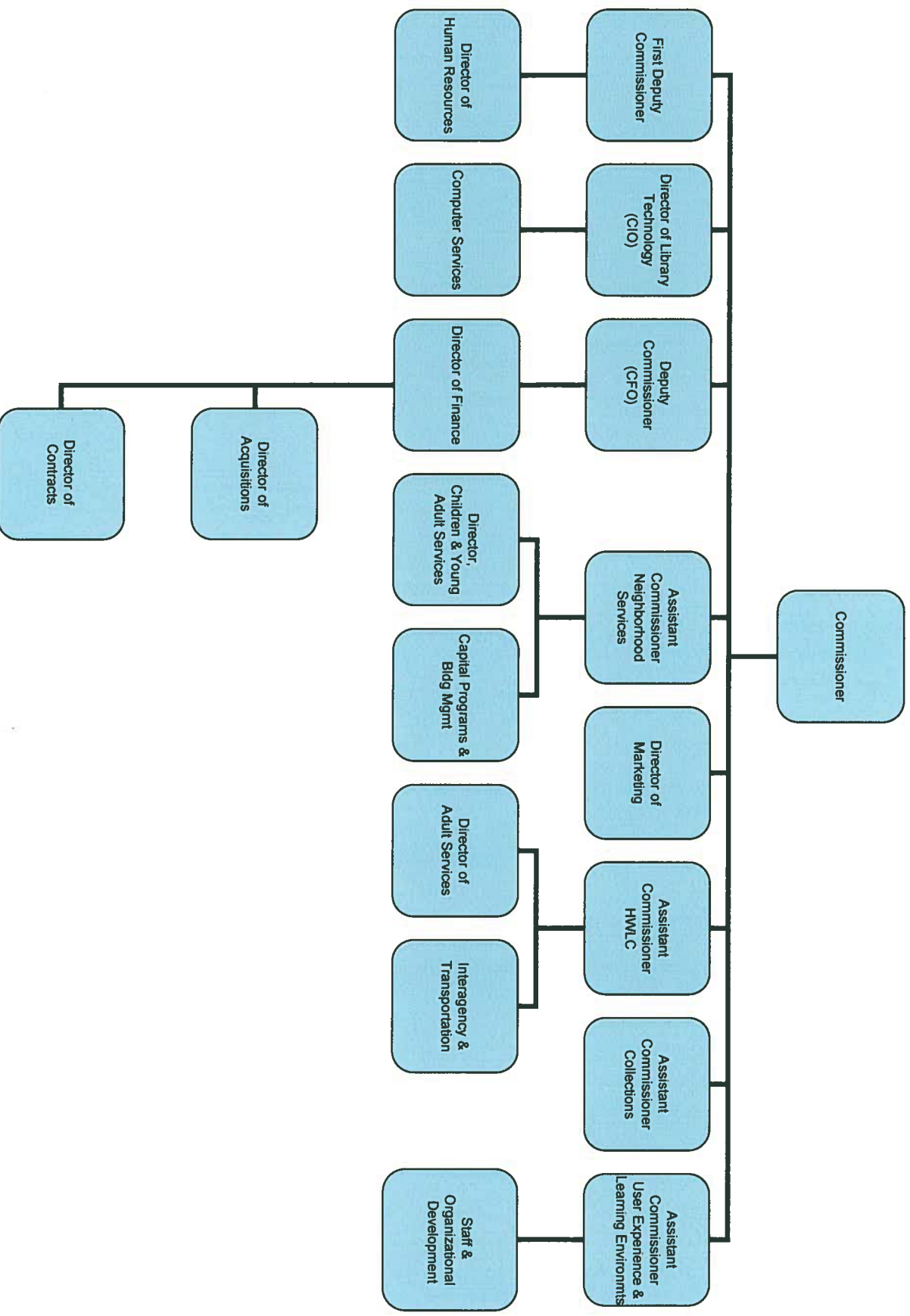
Brian Bannon  
Commissioner  
Chicago Public Library  
2013 Budget Testimony to the City Council  
October 18, 2012

Thank you for the opportunity to testify before you today about the Chicago Public Library's proposed 2013 budget. The Chicago Public Library is as popular as ever throughout the city, serving a diverse population with an ever-increasing demand for its resources and services. The Library is looking to 2013 with an eye to the changing ways the public is looking for information, ideas and inspiration. We look forward to bringing innovative ideas and resources to the patrons of the Chicago Public Library in the coming year.

I joined the Library in March of this year and in my first six months as Commissioner of Chicago Public Library we have instituted some exciting initiatives:

- After conducting an audit of our staffing model using key data points to determine the most effective levels of staffing by branch, we created a more efficient and flexible staffing model. This allows the Library to staff a branch based on the needs of that community, instead of using one solution for all locations. This efficiency allowed the addition of 304 hours of service across the system. With full Monday hours restored, all Chicago Public Library branches again offer six full days of service, allowing for morning toddler programs, outreach to schools and other early literacy programs.
- The Library recalled approximately 100 pages (staff members who reshelve books) to positions across the city, allowing faster circulation of materials throughout the system.
- The Library installed office productivity software to all CPL public computers which allows patrons to now write resumes, complete homework and create spreadsheets and presentations, in order to expand access to technology at all library locations. This additional resource for the public came at no cost through the use of free open source software.
- We are currently allowing any CPL card holder to use a public computer, regardless of fine status, through a pilot project to remove barriers to Internet access to those who need it most. This recognizes that those who can't afford to pay their fines are often those most in need of access to the Internet to look for jobs or apply for assistance.

## ORGANIZATIONAL CHART



## 2013 Budget Hearing

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